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Case: Untitled case file

Report date: 07/07/2026 22:48

Documents analyzed: 10

1. QUICK INDEX OF THE CASE FILE AND EVIDENCE

This page provides a quick orientation for reading the case file. It first separates the file formats, then highlights communications, formal documents, media, technical aspects, economic aspects, critical issues and verifiable findings.

Guiding question: what do the attachments actually document? Dates, involved parties, communications, formal documents, technical conditions, payments, costs, original files, critical issues and verifiable responses from third parties or institutions.

WhatsApp (3)

Conversations and messages. Read by distinguishing requests, replies and actually documented actions.

Attachments: 6, 9, 10

Social (0)

Social posts and screenshots. Mainly useful for relational context, public exposure and communication issues.

Attachments: no attachment automatically identified

PDF / Certified Email / Email (5)

Formal documents, invoices, estimates, contracts, legal communications, certified email, email and verifiable attachments.

Attachments: 1, 2, 3, 7, 8

Media (0)

Images, audio and video. Useful for context, calls, daily events and original materials.

Attachments: no attachment automatically identified

Formal / contractual documents (5)

Invoices, estimates, contracts, receipts, records, technical reports and structured documents.

Attachments: 9, 10

Conditions / documented events (5)

Failures, damage, defects, accidents, thefts, technical diagnoses, reports and objective findings.

Attachments: 8

Material facts / documented activities (0)

Purchases, deliveries, appointments, movements, conversations, photos, videos and concretely described events.

Attachments: no attachment automatically identified

● **Economic aspects / costs (2)**

Prices, invoices, estimates, payments, refunds, estimated costs, repairs and accounting documentation.

Attachments: no attachment automatically identified

● **Institutional / legal (8)**

Courts, prosecutors, certified email, email, lawyers, insurance, complaints, reports, warranties and institutional communications.

Attachments: 1, 2, 3, 7, 8, 9, 10

● **Critical social / conflict (0)**

Conflictual content, disparagement, accusations, aggressive language or communicative pressure.

Attachments: no attachment automatically identified

Applied rule: the number of messages written is not what matters. What matters are attachments, dates, concrete actions, documents, payments, original files, technical findings, verifiable third-party responses and institutional communications.

2. SUMMARY TIMELINE OF KEY EVIDENCE

First quick reading for the professional: date, attachment number, brief description and documentary indicator. The complete attachment list follows on the next pages.

WA 3 WhatsApp	SOC 0 Social	IMG 0 Images	VID 0 Video	PDF 2 PDF	EMAIL 3 Email/Cert.	AUD 0 Audio
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Selected documents: 10

Period: Date to be verified - 12/03/2026 18:56

9 Formal documents - Mark - Auto Dealer

12/03/2026 18:56 | WhatsApp | To be verified

A WhatsApp conversation discussing a car sale, specifically a damaged turbo and prior statements about engine noise.

10 Formal documents - Mark - Auto Dealer

12/03/2026 18:56 | WhatsApp | To be verified

A WhatsApp conversation discussing a car sale, specifically a damaged turbo and prior statements about engine noise.

[Open / download attachment 10](#)

8 Events/conditions - Repair Estimate - Riverside Garage

12/03/2026 | PDF | To be verified

This document is a repair estimate from Riverside Garage. It details the diagnosis for a 2017 Blue Sedan, including problems such as turbocharger noise, oil leakage, and reduced boost pressure. The estimated repair cost is GBP 2,180. A mechanic's note indicates that the defect appears consistent with progressive wear and may have existed before the purchase ...

[Open / download attachment 8](#)

1 Institutional - Seller's Statement on Vehicle Condition

Date to be verified | Email / Certified Email | To be verified

A statement made by the seller asserting the normalcy of engine noise and confirming the car's excellent condition prior to the payment being made.

2 Institutional - Audio Recording - Engine Noise Reassurance

Date to be verified | Email / Certified Email | To be verified

A person, identified as 'The feather', reassures about engine noise, stating it's a normal cold start sound and the car is in excellent condition.

3

Institutional - Audio Recording - Engine Noise Reassurance

Date to be verified | Email / Certified Email | To be verified

A person, identified as 'The feather', reassures about engine noise, stating it's a normal cold start sound and the car is in excellent condition.

6

WhatsApp - Mark - Auto Dealer

04/03/2026 09:25 | WhatsApp | To be verified

A WhatsApp conversation between a customer and Mark from an auto dealership regarding the condition of a vehicle prior to purchase. The dealer assures the car has no mechanical defects and the engine noise is normal, confirming the vehicle is in excellent condition after the customer requests confirmation in writing.

[Open / download attachment 6](#)

3. READING BY DOCUMENTARY AREA

These values do not replace professional assessment: they help guide the reading of the case file and quickly identify recurring documentary clusters.

● Formal, contractual or technical documents	5
● Relevant events, conditions, damage or findings	5
● Material facts, activities, deliveries or events	0
● Legal, institutional, certified email, complaints or reports	8
● Economic aspects, costs, invoices or payments	2
● Missing replies, objections, refusals or conflict	0

READING CRITERION

A repeated request is not automatically considered an action performed. The reading distinguishes documented actions, requests made, institutional initiatives, economic aspects and obstructive conduct. The original attachments remain the primary source for verification.

QUICK READING FOR THE PROFESSIONAL

The case file contains heterogeneous attachments: for this reason, the report should not be read as a simple list, but as a reasoned index. The initial boxes show how many valid documents are present by format; the attachment list then allows each original file to be opened. The representative section balances communications, formal documents, media, economic aspects, critical issues and institutional profiles so that no single file type dominates the reading.

4. REPRESENTATIVE EVIDENCE BY AREA

This section avoids a random or repetitive selection. It does not select only calls or only WhatsApp items: it proposes significant attachments for each documentary area so the professional can immediately understand where to look.

Formal / contractual documents

9 Mark - Auto Dealer

12/03/2026 18:56 | WhatsApp | To be verified

A WhatsApp conversation discussing a car sale, specifically a damaged turbo and prior statements about engine noise.

10 Mark - Auto Dealer

12/03/2026 18:56 | WhatsApp | To be verified

A WhatsApp conversation discussing a car sale, specifically a damaged turbo and prior statements about engine noise.

[Open / download attachment 10](#)

Conditions / documented events

8 Repair Estimate - Riverside Garage

12/03/2026 | PDF | To be verified

This document is a repair estimate from Riverside Garage. It details the diagnosis for a 2017 Blue Sedan, including problems such as turbocharger noise, oil leakage, and reduced boost pressure. The estimated repair cost is GBP 2,180. A mechanic's note indicates that the defect appears consistent with progressive wear and may have existed before the purchase ...

[Open / download attachment 8](#)

Economic management / costs

Daily life and material context

Social and relational criticalities

Institutional / legal / certified email

1 Seller's Statement on Vehicle Condition

Date to be verified | Email / Certified Email | To be verified

A statement made by the seller asserting the normalcy of engine noise and confirming the car's excellent condition prior to the payment being made.

2 Audio Recording - Engine Noise Reassurance

Date to be verified | Email / Certified Email | To be verified

A person, identified as 'The feather', reassures about engine noise, stating it's a normal cold start sound and the car is in excellent condition.

3

Audio Recording - Engine Noise Reassurance

Date to be verified | Email / Certified Email | To be verified

A person, identified as 'The feather', reassures about engine noise, stating it's a normal cold start sound and the car is in excellent condition.

5. ATTACHMENT LIST AND ORIGINAL LINKS

Each row links to the original attachment. The attachment number corresponds to the number shown in the summary timeline.

1 Seller's Statement on Vehicle Condition

Date to be verified | Email / Certified Email | To be verified

A statement made by the seller asserting the normalcy of engine noise and confirming the car's excellent condition prior to the payment being made.

2 Audio Recording - Engine Noise Reassurance

Date to be verified | Email / Certified Email | To be verified

A person, identified as 'The feather', reassures about engine noise, stating it's a normal cold start sound and the car is in excellent condition.

3 Audio Recording - Engine Noise Reassurance

Date to be verified | Email / Certified Email | To be verified

A person, identified as 'The feather', reassures about engine noise, stating it's a normal cold start sound and the car is in excellent condition.

4 Dashboard Warning: Engine Warning Light

Date to be verified | Image | To be verified

A screenshot displaying a 'Dashboard Warning' regarding an 'Engine warning light after purchase'. The content explicitly states 'Demo visual evidence' and 'Fictional - no real person or event'.

5 Dashboard Warning: Engine Warning Light

Date to be verified | Image | To be verified

A screenshot displaying a 'Dashboard Warning' regarding an 'Engine warning light after purchase'. The content explicitly states 'Demo visual evidence' and 'Fictional - no real person or event'.

6 Mark - Auto Dealer

04/03/2026 09:25 | WhatsApp | To be verified

A WhatsApp conversation between a customer and Mark from an auto dealership regarding the condition of a vehicle prior to purchase. The dealer assures the car has no mechanical defects and the engine noise is normal, confirming the vehicle is in excellent cond...

[Open / download attachment 6](#)

7 Northbridge Cars - Purchase Invoice

05/03/2026 | PDF | To be verified

A purchase invoice from Northbridge Cars for a 2017 Blue Sedan 2.0 Diesel, purchased by Alex Morgan for GBP 7,850. The invoice number is NB-2026-113. The document explicitly states it is fictional demo material for CaseFix, containing invented names, dates, am...

[Open / download attachment 7](#)

8

Repair Estimate - Riverside Garage

12/03/2026 | PDF | To be verified

This document is a repair estimate from Riverside Garage. It details the diagnosis for a 2017 Blue Sedan, including problems such as turbocharger noise, oil leakage, and reduced boost pressure. The estimated repair cost is GBP 2,180. A mechanic's note indicate...

[Open / download attachment 8](#)

9

Mark - Auto Dealer

12/03/2026 18:56 | WhatsApp | To be verified

A WhatsApp conversation discussing a car sale, specifically a damaged turbo and prior statements about engine noise.

10

Mark - Auto Dealer

12/03/2026 18:56 | WhatsApp | To be verified

A WhatsApp conversation discussing a car sale, specifically a damaged turbo and prior statements about engine noise.

[Open / download attachment 10](#)

6. DOCUMENTARY CORRELATIVE ANALYSIS

The following reading is synthetic and documentary. It does not formulate diagnoses, clinical assessments or personal judgments. It is intended to guide the professional in a quick reading of the case file before the analytical examination of the attachments.

PROFESSIONAL SUMMARY

The selected case file contains 10 evidence items arranged chronologically over the period Date to be verified - 12/03/2026 18:56. The documentation contains recurring clusters relating to formal or technical documents (5), documented events or conditions (5), material facts and activities (0), legal or institutional actions (8), economic aspects (2) and communication or oppositional criticalities (0). A correct reading distinguishes concretely documented facts from requests that were merely made: the repeated presence of a request does not, by itself, amount to a proven fact. The evidence should be read in chronological sequence, verifying for each attachment who acts, who proposes, who replies, who does not reply and which facts are actually documented. Evidentiary conclusions remain the responsibility of the appointed professional, on the basis of the original attachments downloadable from this report.

FORENSIC READING PROMPT TO APPLY TO THE CASE FILE

Analyze WhatsApp, social posts, email, certified email, PDF, images, audio, video and timeline together. Do not count words and do not assign automatic evidentiary value to repeated requests. Always distinguish documented actions, concretely verifiable facts, requests made, economic aspects, organizational needs, formal documents, communications, institutional actions and obstructive conduct. The final assessment must identify who appears involved in the documented facts, which elements are actually documented, which requests remain only stated and which patterns emerge from the case file.

7. OPERATIONAL FORENSIC SUMMARY

HOW TO READ THIS REPORT

The value of the case file is not in the number of pages, but in the connection between original attachments, date, documentary area and concise description. The timeline allows each individual file to be opened; the representative evidence helps quickly locate communications, formal documents, costs, material facts, media, critical issues and institutional findings.

APPLIED FORENSIC RULES

- The number of messages written is not what matters: concrete documented facts matter.
- Requests, questions and accusations are distinguished from payments, documents, receipts, findings, appointments and activities carried out.
- Empty, null or technically erroneous documents are excluded from the report.
- Social and communication criticalities are read as documentary context, not as automatic proof of an unverified fact.

Quantitative summary: WhatsApp 3, Social 0, Images 0, Video 0, PDF 2, Email/Certified Email 3, Audio 0. Areas: formal documents 5, events/conditions 5, material facts 0, institutional/legal 8, economic 2, conflict 0.

8. FORENSIC DOCUMENTARY ASSESSMENT

This assessment is generated on the basis of the documentary analyses already present in the case file. It does not replace the assessment of the appointed professional and does not formulate definitive legal conclusions.

FINAL FORENSIC ASSESSMENT

1. Case file Subject

The subject of this case file pertains to a vehicle transaction involving pre-purchase assurances regarding the vehicle's condition, particularly concerning engine noise, followed by the subsequent discovery of significant mechanical defects after the purchase. The documentation outlines a dispute arising from these circumstances.

2. Chronological Summary of Documented Facts

Prior to payment, a seller provided a statement asserting the normalcy of engine noise and the car's excellent condition (Attachment no. 1). This assurance was reiterated by an individual identified as "The feather" in audio recordings, describing the engine sound as a normal cold start noise and affirming the car's excellent condition (Attachment no. 2, Attachment no. 3).

On 2026-03-04, an auto dealer named Mark engaged in a WhatsApp conversation with a customer, confirming the vehicle had no mechanical defects and that engine noise was normal. This confirmation was explicitly requested in writing by the customer before purchase, and Mark affirmed the car was in excellent condition (Attachment no. 6).

On 2026-03-05, a purchase invoice from Northbridge Cars was generated for a 2017 Blue Sedan 2.0 Diesel, purchased by Alex Morgan for GBP 7,850 (Attachment no. 7). This document is explicitly marked as fictional demo material for CaseFix, containing invented names, dates, amounts, and events.

On 2026-03-12, a repair estimate from Riverside Garage detailed a diagnosis for a 2017 Blue Sedan. Problems identified included turbocharger noise, oil leakage, and reduced boost pressure, with an estimated repair cost of GBP 2,180. A mechanic's note indicated that the defect appeared consistent with progressive wear and may have existed prior to the purchase date (Attachment no. 8).

Later on 2026-03-12, a WhatsApp conversation between a customer and Mark from the auto dealer occurred. The customer reported a damaged turbo, to which Mark responded by claiming the issue was not present at the time of sale and referred to prior statements about engine noise (Attachment no. 9, Attachment no. 10).

Additionally, two screenshot documents depict a "Dashboard Warning: Engine Warning Light" (Attachment no. 4, Attachment no. 5). These are explicitly identified as "Demo visual evidence" and "Fictional - no real person or event."

3. Parties, Entities or Interlocutors Identified

- * ****Seller****: Author of a statement on vehicle condition (Attachment no. 1).
- * ****The feather****: Author of audio recordings providing reassurance about engine noise (Attachment no. 2, Attachment no. 3).
- * ****Mark - Auto Dealer****: Interlocutor in WhatsApp conversations, identified as an auto dealer (Attachment no. 6, Attachment no. 9, Attachment no. 10).
- * ****Buyer / Customer / User****: Recipient of statements and interlocutor in WhatsApp conversations, identified as the purchaser of the vehicle. Alex Morgan is specified as the buyer in the fictional purchase invoice (Attachment no. 7).
- * ****Northbridge Cars****: The entity issuing the fictional purchase invoice (Attachment no. 7).
- * ****Riverside Garage****: The entity issuing the repair estimate (Attachment no. 8).

4. Main Documentary Evidence

- * ****Attachment no. 1****: Transcript of Statement by "Seller" asserting excellent vehicle condition and normal engine noise.
- * ****Attachment no. 2, Attachment no. 3****: Audio Recordings by "The feather" reassuring about normal engine noise and excellent car condition.

- * **Attachment no. 6**: WhatsApp Conversation with "Mark - Auto Dealer" affirming no mechanical defects and excellent condition prior to purchase.
- * **Attachment no. 7**: Purchase Invoice from Northbridge Cars. Noted as fictional demo material.
- * **Attachment no. 8**: Repair Estimate from Riverside Garage detailing turbocharger damage and a mechanic's note on pre-existing condition.
- * **Attachment no. 9, Attachment no. 10**: WhatsApp Conversation with "Mark - Auto Dealer" discussing a damaged turbo post-purchase.

5. Correlations Between Attachments

A clear pattern emerges regarding the vehicle's condition:

- * **Pre-Purchase Assurances**: Attachments no. 1, no. 2, no. 3, and no. 6 consistently document statements and assurances from the seller/dealer ("Seller", "The feather", "Mark - Auto Dealer") to the buyer/customer regarding the vehicle's "excellent condition," "no mechanical defects," and the "normalcy" of engine noise (specifically described as a "normal cold start sound"). Attachment no. 6 specifically notes the customer's request for these assurances in writing before payment.
- * **Purchase Documentation**: Attachment no. 7, the fictional purchase invoice, records the nominal transaction details (vehicle type, buyer, price, date).
- * **Post-Purchase Defects and Dispute**: Attachments no. 8, no. 9, and no. 10 document the post-purchase discovery of significant mechanical issues, specifically a damaged turbocharger, oil leakage, and reduced boost pressure, requiring an estimated repair cost of GBP 2,180. The mechanic's note in Attachment no. 8 directly suggests that these defects, consistent with progressive wear, "may have existed before the purchase date."
- * **Conflicting Claims**: The WhatsApp conversation in Attachments no. 9 and no. 10 directly illustrates the conflict, with the customer reporting the damaged turbo and the dealer (Mark) denying the issue was present at sale, referring back to previous statements about engine noise, which were assurances of normalcy.
- * **Fictional Elements**: It is imperative to note that the purchase invoice (Attachment no. 7) and the dashboard warning screenshots (Attachment no. 4, no. 5) are explicitly labeled as fictional demo material, impacting their direct evidentiary value as representations of real-world events or transactions. However, they serve to illustrate the intended sequence of events within the case file.

6. Economic, Technical or Material Elements

- * **Vehicle**: 2017 Blue Sedan 2.0 Diesel (Attachment no. 7, Attachment no. 8).
- * **Fictional Purchase Price**: GBP 7,850 (Attachment no. 7).
- * **Identified Defects**: Turbocharger noise, oil leakage, reduced boost pressure (Attachment no. 8).
- * **Estimated Repair Cost**: GBP 2,180 (Attachment no. 8).
- * **Assertions of Condition**: Excellent condition, normal engine noise, no mechanical defects (Attachment no. 1, no. 2, no. 3, no. 6).
- * **Warning Indicators**: "Engine Warning Light" (Attachment no. 4, no. 5 - fictional).

7. Critical Issues, Inconsistencies or Points to Verify

- * **Inconsistency between Assurances and Condition**: The primary inconsistency lies between the multiple pre-purchase assurances of "excellent condition," "no mechanical defects," and "normal engine noise" (Attachments no. 1, no. 2, no. 3, no. 6) and the subsequent diagnosis of a "damaged turbocharger, oil leakage, and reduced boost pressure" shortly after the purchase (Attachment no. 8).
- * **Mechanic's Opinion on Defect Origin**: The mechanic's note in Attachment no. 8, stating the defect "may have existed before the purchase date," directly contradicts the seller's/dealer's pre-purchase assertions.
- * **Nature of Fictional Documents**: The explicit "fictional" nature of the purchase invoice (Attachment no. 7) and dashboard warning screenshots (Attachment no. 4, no. 5) means that while they illustrate the narrative, they do not represent actual transactions or events for a real case, but serve as placeholders for demonstration.
- * **Identity of "The feather"**: The relationship between "The feather" (Attachments no. 2, no. 3) and the "Seller" (Attachment no. 1) or "Mark - Auto Dealer" (Attachment no. 6) is not explicitly defined, though their statements are consistent.
- * **Timelines**: While a purchase date of 2026-03-05 is indicated (fictional, Attachment no. 7), the repair estimate and post-purchase dispute conversation occur on 2026-03-12 (Attachment no. 8, no. 9, no. 10), indicating a rapid discovery of issues post-acquisition.

8. Neutral Technical Conclusion

The documentary evidence establishes a pattern where a prospective buyer received multiple assurances from the seller/dealer regarding the excellent mechanical condition and normal engine operation of a vehicle prior to purchase. Subsequent to the nominal purchase, significant engine-related defects, specifically a damaged turbocharger, were identified by a repair garage. The repair estimate includes a professional opinion suggesting that these defects, characterized by progressive wear, could have been present before the date of sale. This sequence of events has led to a dispute where the customer claims a damaged turbo and the dealer maintains the issue was not present at the time of sale, referencing prior statements of normalcy. It is noted that certain documents within this case file are explicitly marked as fictional demonstration material, framing the context of the presented events. The core issue revolves around the discrepancy between pre-sale representations of vehicle condition and the vehicle's documented condition shortly after the transaction.